



## MainStreet Messenger User Testimonials

"The Pines at Davidson, Inc. installed the Main Street Messenger in November 2002. The system has worked great with little or no malfunctions. Support by Home Technology Systems is great. I recommend the system and Home Technology."

-- Mike Holthouser, The Pines at Davidson  
Davidson, North Carolina - [www.thepinesatdavidson.org](http://www.thepinesatdavidson.org)

"It has been a pleasure to have the MainStreet Messenger emergency response system installed in our facility. The MainStreet Messenger has made our lives and our jobs much easier. This system gives us information on the emergency as soon as the transmitter button is activated. It tells us if it is a personal, fire, or false alarm. If we are in the office, we can see the information on the printer, or if we are in our apartment or other parts of the facility or grounds, the information shows on our pagers. One advantage over the old system is that it tells us the apartment number of the emergency. The MainStreet Messenger has given our residents a safer and more secure feeling knowing that we can respond in a matter of seconds to their call. I would recommend the MainStreet Messenger to anyone that is in the independent and assisted living industry. This system gives us the satisfaction of knowing that we are in control if there is an emergency situation."

-- Hilbert and Julia McCombs, Lake Shore Commons  
Wilmington, North Carolina – [www.lakeshorecommons.com](http://www.lakeshorecommons.com)

"I just wanted to let you know how satisfied we are with your MainStreet Messenger emergency response phone system. We had your system installed upon opening our new assisted and congregate independent living residence in August of 1999. Whenever you are building/opening a facility, especially one that has strict government regulations, you never know what to expect or what may surprise you. It was nice to know that one thing was certain. Your system never let us down during our opening and that was a relief for us with everything else going on. In addition to your system being very reliable and easy to use, your technical support department has been very helpful in assisting us with our questions. We showcase your MainStreet Messenger phone in our presentation to potential residents and feel that it helps us market our facility by giving the residents and their families peace of mind in the event of an emergency. I highly recommend this system to anyone who is looking for an economical, high-tech, senior- friendly, easy-to-use, and reliable emergency response phone system."

-- Roger F. Herrmann, Executive Vice President  
Glenellen Senior Suites and Villas – North Lima, Ohio

"We have used Home Technology Systems MainStreet Messenger in our five most recent senior projects. The flexibility of the system makes it perfect for duplex condominiums, apartments, and assisted living facilities. The condo residents like it because of the security features. The assisted living residents like it because of the fast voice response to their needs. From a management perspective, I like the MainStreet Messenger emergency response system because of the ease of installation and troubleshooting and the support we have received from Home Technology Systems. We installed a new system just before a holiday weekend and one component wouldn't work. They sent us a new component by overnight holiday delivery and were on call to help us get the system operational in time for the residents to move into their apartments. As the owner of several senior projects, the senior-friendly features of this product really impressed me. The savings we have experienced with this system over the old-fashioned hard-wired system is significant. The ease of maintenance means that no resident is ever without help. It is my opinion that you can't go wrong with the MainStreet Messenger."

--Sharon Risser, Owner, K&A Villages  
Goshen, Indiana - [www.kavillages.com](http://www.kavillages.com)

"Home Technology Systems has provided the residents of Cumberland Crossings Retirement Community with a tool that has increased their level of confidence with movement around our facility. Our residents know that the staff will respond to their needs within minutes due to the convenience of the personal transmitter. We have found that Home Technology Systems is courteous and efficient in their support whenever it is needed."

-- Kathleen Bolden, R.N., Director of Personal Care, Cumberland Crossings Retirement Community – Carlisle, Pennsylvania - [www.diakon.org/cumberlandcrossings/](http://www.diakon.org/cumberlandcrossings/)

"We currently have your system installed in three of our facilities providing assisted living care in 40 and 60 unit buildings. We have underway a 71-unit building where we will also be using your equipment. Your system provides the residential look that our residents are after. Yet it provides the security of a Nurse Call system throughout the facility. Your assistance in starting up the buildings and helping us work out the problems with our phone systems has been better than anyone could have ever anticipated. We look forward to a long relationship with your company as we continue to build."

-- Terry W. Thorp, Vice President of Operations, Whipple-Allen Real Estate – Erie, Pennsylvania

"I am writing to express my satisfaction with the products I use from Home Technology Systems, Inc. I would recommend their products to anyone interested in efficiency. We utilize the 501 BERS transmitters with the mini-CMS and printer in our assisted living facility. Residents, as well as family members, appreciate the security the system affords. We also use the QuickPage Wedge and fire alarm interface for staff communication. HTS provides exceptional customer support and stands behind their products. I would be happy to answer questions from anyone wondering how these products really work."

-- Deb Bumguardner, OTR, Director of Senior Services, The Fountains Grand Junction, Colorado - [www.htop.org/senior](http://www.htop.org/senior)

"We have HTS in two of our communities and we are very pleased with the level of service the systems provide to us. The software is user-friendly which is important to us as many of our users are entry-level novices. User-friendly, but highly sophisticated in the reports that we can and do use, and the integrity of the system is at a high level. Tech support is outstanding, with knowledgeable techies on the other end of the line. We will look at HTS again when we upgrade our other communities."

-- Kathee Gladden, Corporate Director of Risk Management & IT Morningside Management, LLC Leesburg, Virginia - [www.morningsidehouse.com](http://www.morningsidehouse.com)

"The Cornerstone is a residential care apartment complex providing supportive living for seniors. We utilize Home Technology Systems as a provider for our emergency call buttons. When placing an order, the staff at Home Technology Systems has always been courteous and helpful. The order arrives promptly and has been correct 100% of the time. We are completely satisfied with the product and service provided."

-- Paula Schultz, Director of Resident Services, The Cornerstone of Oak Creek – Oak Creek, Wisconsin - <http://www.thecornerstonecommunities.com>